



Revisor Online® to SecureStat Transition FAQs

- Q.** When will Revisor be discontinued?
- a.** Revisor is scheduled to be retired near the end of Q3, 2016. A 60 day notice will be given prior to Revisor being discontinued.
- Q.** Will I still have access to Revisor up until it's discontinued?
- a.** Yes.
- Q.** Will SecureStat operate just like Revisor?
- a.** No. The SecureStat operation and functionality is greatly enhanced over Revisor. However, to improve customer experience, we are discontinuing some low valued functionality of Revisor.
- Q.** What are the new SecureStat enhancements?
- a.** There are a number of new enhancements, including six new reports (April release), Contact Management/Change Authority, Call List Management, Schedule Management, view Dispatch Instructions and Real-Time Test review (Q2 release).
- Q.** What features are available in SecureStat that are not available in Revisor?
- a.** After the Q2 enhancements, SecureStat functionality and features greatly exceed Revisor capabilities. For a current list of SecureStat functionality please visit the SecureStat help page. <https://securestat.diebold.com/Help>
- Q.** Do new users need online access to Revisor?
- a.** No. unless Change Authority is needed to add, edit or delete a contact.
- Q.** How do I know if I have SecureStat access?
- a.** All Revisor users were given SecureStat access (username and password) in 2015. Contact us at securestat@securitases.com if you need assistance with your SecureStat access; level 4 authority required.
- Q.** Who do I contact to get SecureStat access?
- a.** Contact us at securestat@securitases.com if you need assistance with your SecureStat access; level 4 authority required.
- Q.** Where do I go for support or help with SecureStat?
- a.** For helpful video tutorials, user guides, upcoming training and more go visit the SecureStat help page. <https://securestat.diebold.com/Help> You may also email securestat@securitases.com